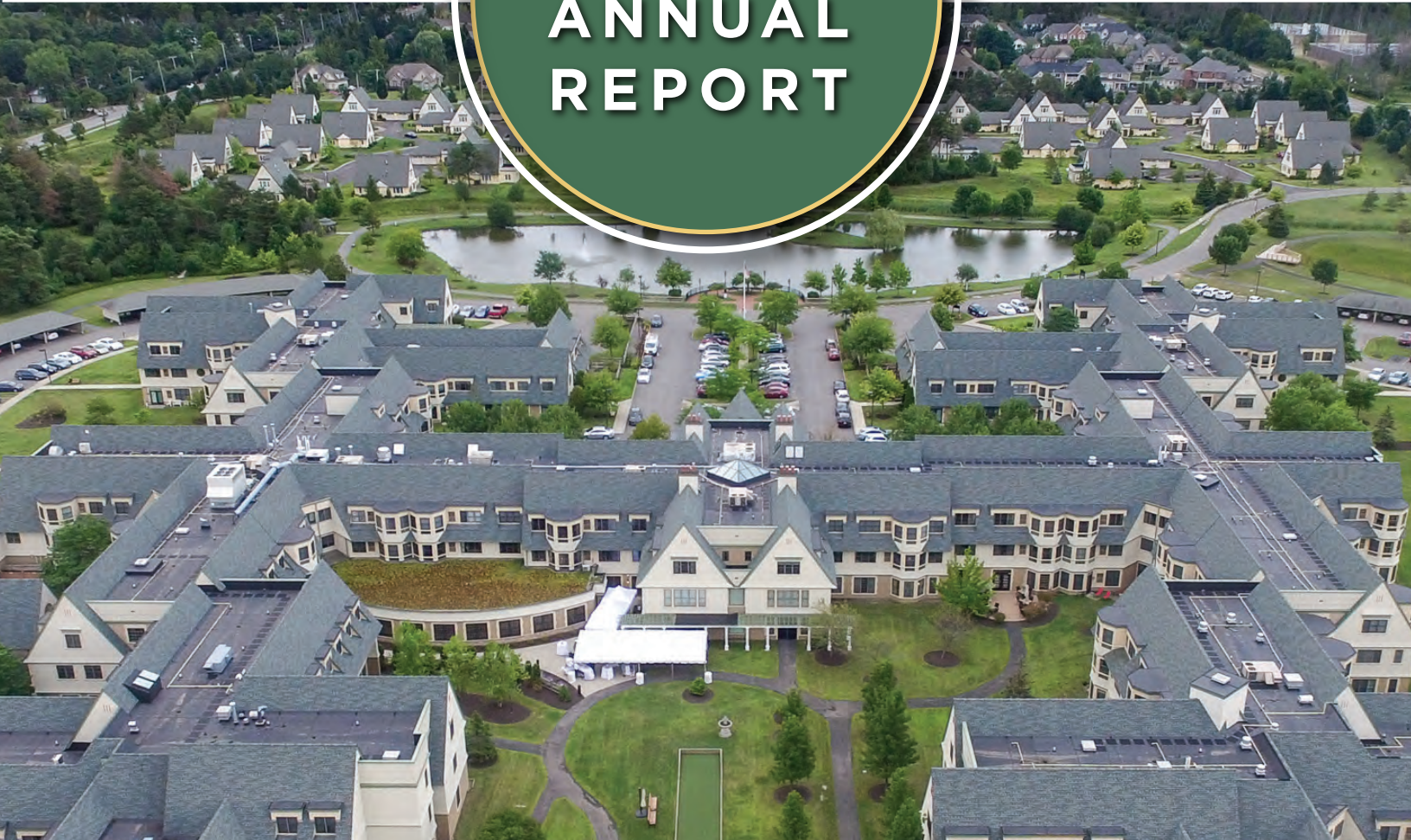




2019
ANNUAL
REPORT



Canterbury Woods



Canterbury Woods



Canterbury Woods achieved a full five star rating in the US News and World Report annual ratings of the best nursing homes in the country. The five star rating is a true testament to the delivery of exceptional services that are delivered to our residents each and every day.



1999 - 2019 CONGRATULATIONS!

20 YEAR EMPLOYEES

Paul Campise
Camille Lauria
Deb Moran
Linda Hawes
Nancy Zaleski
Barbara Mogavero
Rosemarie Hanlon
Karen Luckman
Kristen Secrist
Rosemarie Grossi
Miranda Shaw
Donna Clark
Denise McCoy
Marybeth Hammond

20 YEAR RESIDENTS

Marjory Helstrom
Lillian Ungerleider
Geraldine Weston
Richard Munschauer
Sarah Munschauer
Dorothea Haase
Margaret Jewett

BOARD MEMBERS

Tom Lunt
Ernie Montgomery
Joe Speth
Fred Houston

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ROB WALLACE

President & CEO

Episcopal Church Home & Affiliates, Inc.
Executive Director
Canterbury Woods



KATHERINE MOHNEY

Board Chair

Episcopal Church Home & Affiliates
Life Care Community, Inc.

2019 marked the 20 year anniversary of Canterbury Woods as the cornerstone of the 161 year old organization that is now the Episcopal Church Home and Affiliates, Inc. Akin with our current Core Purpose to “Create Evolving Vibrant Communities”, there certainly has been a tremendous evolution of our companies and communities within these last two decades. What was once a nursing home centric company of aging infrastructure completely beholden to government funding is now a senior services organization with national benchmark programs, services, and architecture almost entirely privately funded.

Twenty years ago, the Episcopal Church Home and Affiliates was a very large nursing home with other affiliated long term care businesses at the corner of Busti Ave. and Rhode Island Street at the foot of the Peace Bridge in the city of Buffalo. It was suffering both the challenges of that location and the changing economics of skilled nursing care all at one time. Through the vision of the President and CEO at the time, Mr. Ed Weeks and the Board Members, Canterbury Woods was developed, built, and opened in Williamsville in June of 1999. That downtown campus announced an end of operations in 2005 and the property was sold to the state of New York in 2012. Marking an end to over 150 years of the Episcopal Church Home and Affiliates being a physical presence in the city of Buffalo. Or so we thought!

The Episcopal Church Home and Affiliates did continue to grow and serve a community need through the continued expansion of elderly affordable housing options in Western New York. In 2001, our management company, Episcopal Community Housing was hired to manage Shaarey Zedek senior apartments in Amherst. In 2003, we developed St. Paul’s Place senior living patio homes in Angola, New York. And in 2005, we developed Canterbury Gardens senior living apartments in Wheatfield, New York.

After opening in 1999, Canterbury Woods quickly became the heart of the organization. It was originally just the main building consisting of 203 apartments, 32 enriched housing apartments, and 48 skilled nursing beds all on the current 62 acre site with room for expansion. A little known fact is that the original expansion plans called for over 300 additional apartments, includ-

ing apartment buildings several stories high on what is now Lexington Village. Thankfully that didn't happen and the 40 patio home Lexington Village community along with the Lexington Village Clubhouse was completed in 2005. Can we ever imagine Canterbury Woods without Lexington Village and the Clubhouse?

Soon came some of the community updates and expansions that most of us all now take for granted. The original Canterbury Woods had no café, and the dining room was about half the size that it is today. Those areas and services were expanded and added in 2010. The first fitness room was the size of the current spa room, and there certainly were no spa services in the original Canterbury Woods. In 1999, Assisted Living was brand new as a care model for the elderly in New York State and not available at Canterbury Woods. In 2008, we converted our Enriched Housing to an Assisted Living model of care and in 2017 we added Memory Care to our continuum.

While perhaps not clear at the time, it was really the sale of our downtown campus in 2012 that allowed us to re-invent and re-establish our commitment to the city of Buffalo with the opening of Canterbury Woods Gates Circle in 2017. Our 53 independent apartment, 5 assisted living unit, 6 story urban campus has become a new architectural touchstone on the historic Gates Circle and a national benchmark for city retirement living. In 20 years, we have come full circle as part of the renaissance of our great city!

Needless to say, the warp speed organizational transition over the last 20 years has positioned us perfectly for both our current and future

successes. Our overall census for all of Canterbury Woods in 2019 was greater than 96%! This translates into even bigger investments in our communities, miniscule debt, and the lowest annual increase of our annual resident fees in our history. Most importantly, it shows that people love what we are doing here at Canterbury Woods and want to be part of it!

But we are certainly not done evolving and becoming more and more vibrant as a community and as an organization. In 2019, we made commitments and gained approvals to expand our skilled nursing facility from 48 to 50 beds. We started plans on a new 50 unit elderly affordable housing project in Angola, New York. Finally, we gained Town of Amherst approval to construct a 250 seat performing arts center right on our main campus.

We cannot thank enough the leaders, staff members, Board members, and residents who have shaped our organization over these two decades. We look forward to continue building on this foundation of success.

Sincerely,

Rob Wallace

President & CEO
Episcopal Church Home &
Affiliates, Inc.
Executive Director
Canterbury Woods

Katherine Mohny

Board Chair
Episcopal Church Home & Affiliates
Life Care Community, Inc.

2019 BOARD OF DIRECTORS



KATHERINE MOHNEY
CHAIR



CHARLES (BUD) KOPP
VICE CHAIR



LAURIE MENZIES
SECRETARY



ANNE RYAN
TREASURER



GREGORY CARBALLADA
DIRECTOR



CAROL SALVATORE
DIRECTOR



DALE LESINSKI
DIRECTOR



ROBERT GREENE
DIRECTOR



AMY BARD
DIRECTOR



JOSEPH SPETH
DIRECTOR



CHARLES MALONEY
DIRECTOR

2019 Ex-Officio Board of Directors

THE RT. REV. R. WILLIAM FRANKLIN
EX-OFFICIO DIRECTOR BISHOP OF THE
DIOCESE OF WESTERN NEW YORK

JOAN MANGANO
PRESIDENT OF THE ASSOCIATE BOARD

TERRI COLSON
EX-OFFICIO DIRECTOR
RESIDENT COUNCIL CHAIR

2019 EPISCOPAL CHURCH HOME FOUNDATION OF WESTERN NEW YORK, INC. TRUSTEES



CHARLES MALONEY,
RICH MCCARTHY,
MARY LOU RATH, CHAIR,
TOM LUNT
HOWARD GONDREE, TREASURER

FROM LEFT TO RIGHT

2019 RESIDENT COUNCIL MEMBERS



TERRI COLSON
CHAIR



TOM HOBART
VICE CHAIR



MEENA RUSTGI
SECRETARY



DOTTIE SOONG
TREASURER



JUDY DUCHAN
GATES CIRCLE RESIDENT
REPRESENTATIVE



BERT BOSSLER
COUNCIL



HARRIS GOLDSTEIN
COUNCIL



ROGER GROSS
COUNCIL



LUCY ROSENOW
COUNCIL



JANET ZEHR
COUNCIL

2019 Resident Committees

Art • Budget and Finance

Building, Maintenance, Housekeeping, Safety and Wellness

Cultural Arts and Activities • Dining Services

Fund Management Advisory • Grounds and Landscaping

Library • Marketing • Nominations and Elections



Leadership Team

LEFT TO RIGHT

JIM JULIANO

CHIEF FINANCIAL OFFICER

ROB WALLACE

PRESIDENT AND CEO

NENETTE DE ASIS-PIDDISI

HUMAN RESOURCES DIRECTOR

PAUL CAMPISE

ASSOCIATE EXECUTIVE DIRECTOR

ISADORE DEMARCO

ADMINISTRATOR

NANCY ZALESKI

ADMINISTRATIVE SERVICES MANAGER

LYNDA MARINO

MARKETING DIRECTOR

NOT PICTURED

MICHAEL MARRONE

DEVELOPMENT DIRECTOR



JOHN BODKIN, II, M.D.

MEDICAL DIRECTOR



JENNIFER STASIO

Therapy Aide, Oxford Village

Jennifer, a long time Canterbury Woods employee, having started at Canterbury Woods in September of 2004. After 16 years, to say that Jenn has shown dedication to the residents of Canterbury Woods is certainly an understatement. She continues to pour herself into her job as a PTA/CNA, the combination of which could easily be described among the mostly physically and emotionally demanding jobs in long term care. Her peers describe her as passionate, empathetic, and genuinely kind. I would describe her as a super-women. It takes an incredible person to achieve 16 plus years of excellence in the service of the elderly.



SABRINA JORDAN

Cook - Dining Services

Sabrina has been at Canterbury Woods since early 2008. She is described as caring, calming, and joyful by her peers. Working mostly on meals for our Oxford Health Center residents, Sabrina uses her talents as a skilled cook to bring innovative and appetizing flavor to her meals. She recognizes the challenges that some of our health center residents face with taste, and textures and strives to find a balance of nutrition and an enjoyable food experience. I can honestly say that I have never seen Sabrina without a smile and positive outlook.



JUDY DUCHAN

Volunteer of the Year Resident at Canterbury Woods Gates Circle

Judy has been a passionate advocate for all things Canterbury Woods Gates Circle since well before there was a Canterbury Woods Gates Circle. Both she and her husband Alan regularly attended the public meetings of the Buffalo Planning Board as we made our pitch to build what would become their now home. Since moving in that first week in October 2017, Judy has been foundational to the evolution of Canterbury Woods Gates Circle from mere building to community. She was the original Gates Circle resident member of the Canterbury Woods resident council. As such, she worked to establish a Gates Circle resident group that both participates in the full resident council while also pushing forward with resident issues specific to Gates Circle. Back in 2007 when I started at Canterbury Woods, I had the pleasure to meet and work with many of the founding residents of our main campus. Their presence through things like the resident council and Canterbury University are still felt here today. Judy Duchan has made that mark on the culture and community of Canterbury Woods Gates Circle and her presence will be felt there and throughout our organization for years to come.

Review by James J. Juliano, Chief Financial Officer

GENERAL COMMENTS

Our residents and prospective residents are ever mindful of their individual financial circumstances and they demand that same level of thoughtful stewardship over the financial affairs of Canterbury Woods.

At Canterbury Woods, we take this stewardship obligation seriously and have worked aggressively to control our costs and pass those savings on to our residents. Over the last nine years, annual increases in monthly fees have averaged less than 3.0%, and in November 2019, we announced our lowest ever annual rate of increase of just 1.5%. Even with these modest rate increases, Canterbury Woods continues to maintain the highest standards of care and service our residents expect and deserve.

Our residents have trusted us with their financial well-being. We honor that trust and are committed to providing our residents with peace of mind, knowing their investment in Canterbury Woods is safe and secure.

PERFORMANCE HIGHLIGHTS

Operating Results

Canterbury Woods finished 2018 with an operating loss of approximately \$1.7 million. That operating loss was primarily the result of recognizing a full year of depreciation and amortization charges at our Gates Circle facility, which opened in October 2017. The company returned to profitability in 2019, just over a year after opening our new location, recognizing income from operations of \$785,000. This return to profitability resulted primarily from increased occupancy at Gates Circle and record average occupancy at our Williamsville location!

Operating Cash Flows

During 2019 and 2018, Canterbury Woods generated \$6.5 and \$7.9 million of cash flows from operations, respectively. The ability to generate positive operating cash inflows are a critical measure of financial performance in any going concern and our history clearly demonstrates the company's financial strength. Canterbury Woods' operating cash flows were used to pay down debt, invest in campus renovations, and to pay refunds timely.

Record High Entrance Fee Receipts

For 2018 and 2019 combined, Canterbury's marketing team collected more than \$45.1 million in entrance fees, another company record! These record sales figures are a direct result of our excellent reputation in Western New York and our commitment to our core purpose of creating evolving, vibrant communities like Canterbury Woods Gates Circle.

During calendar 2019, Canterbury Woods also demonstrated its ability to live up to our commitment to pay resident refunds timely, paying out approximately \$11.2 million in refunds before year end.

Debt Repayments and Remaining Debt

During 2018 and 2019, Canterbury Woods used its record entrance fees and operating cash flows to pay down a total of more than \$16.5 million of debt taken out to construct Gates Circle.

Since its opening in October 2017, the company has reduced the debt taken out to construct Gates Circle from \$28.1 million to just \$7.5 million as of December 31, 2019.

Net Asset Deficiency

Because of prevailing New York State Department of Financial Services regulations and Generally Accepted Accounting Principles, Canterbury Woods is unable to amortize significant portions of refundable entrance fees to income and has a net asset deficiency. This net asset deficiency is not a sign of financial stress. In fact, as discussed above, Canterbury Woods' financial condition is stronger today than it has ever been.

If you have any questions about Canterbury Woods' finances, please contact James J. Juliano, the company's Chief Financial Officer, at 716-929-5816.

CONDENSED BALANCE SHEETS

YEARS ENDED DECEMBER, 31*

(Dollars in Thousands)

ASSETS	2019	2018
Cash and Investments	\$ 36,579	\$ 39,056
Property, Plant and Equipment, Net	67,321	69,030
Beneficial Interest in Net Assets of Foundation	1,929	1,557
Other	6,993	5,698

TOTAL ASSETS	\$112,822	\$115,341
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LIABILITIES AND NET ASSET DEFICIENCY	2019	2018
Accounts Payable and Other Liabilities	\$ 1,288	\$ 1,656
Deferred and Refundable Entrance Fees	123,961	116,997
Gates Circle Construction Related Liabilities	7,467	15,888
Bonds Payable	275	2,033
Net Asset Deficiency	(20,169)	(21,233)

TOTAL LIABILITIES AND NET ASSET DEFICIENCY	\$112,822	\$115,341
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CONDENSED STATEMENTS OF OPERATIONS AND CASH FLOWS

YEARS ENDED DECEMBER, 31*

(Dollars in Thousands)

CONDENSED STATEMENTS OF OPERATIONS	2019	2018
Operating Revenues	\$ 24,082	\$ 21,768
Operating Expenses	23,297	23,502
INCOME (LOSS) FROM OPERATIONS	785	(1,734)
Unrealized Losses on Investments	-	(25)
Other Non-Operating (Losses) Gains	(93)	(112)

CHANGE IN NET ASSET DEFICIENCY WITHOUT DONOR RESTRICTIONS	\$ 692	\$ (1,871)
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CONDENSED STATEMENTS OF CASH FLOWS	2019	2018
Net Cash Provided by Operating Activities	\$6,513	\$ 7,857
Net Cash Used by Investing Activities	(3,722)	(4,779)
Net cash used by Financing Activities	(5,465)	(257)
Net (decrease) Increase in Cash	(2,674)	2,821
Cash and Cash Equivalents - Beginning of Year	33,641	30,820

NET CASH AND CASH EQUIVALENTS - END OF YEAR	\$30,967	\$ 33,641
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* Condensation of financial statements audited by independent certified public accountants. The audit report may be found on our website at www.canterburywoods.org, or a copy may be obtained by contacting the Chief Financial Officer.

2019 Fund Management Advisory Committee

RENZO CAPORALI, CHAIR

RUTH JONES

CAROLYN GIAMBRA

AUREA LEONARD

TOM HOBART

FUND MANAGEMENT ADVISORY COMMITTEE

Maintain and monitor the Eden Pathway Fund. The Eden Pathway provides the residents of Canterbury Woods with a place to honor the memory of a loved one, relative or friend. It also provides the opportunity to celebrate life by recognizing a significant event or honoring someone near and dear to your heart.

Maintain and monitor Resident Benevolence Fund. This fund has been established to provide financial assistance for residents of Canterbury Woods who cannot meet their monthly service fee obligations. On occasion some residents find, through no fault of their own, that unusual circumstances necessitate their requesting financial support.

Maintain and monitor Facilities Improvement Fund. This level is maintained utilizing the funds from the Capital Improvement Fund to purchase furniture, equipment, decorations, landscaping, etc. These purchases are considered to be above the customary maintenance of the community.

Maintain and monitor The Pastoral Fund. This fund provides interdenominational religious items and services solely for the benefit of the residents of Canterbury Woods and is restricted to such usage. If so desired, donations may be designated as memorials of loved ones or in honor of some special event.

ADDITIONAL FUNDS MAINTAINED BY THE FINANCE DEPARTMENT

The Robert and Mary Spencer Life Long Learning Fund. This fund was established to provide a small pool of money for the purpose of purchasing educational learning materials to be used in classes that may provide opportunities for residents to expand their understanding of various areas of History, Science and The Arts.

The Unrestricted Fund. This fund consists of monies contributed to Canterbury Woods which have not been designated to any of the above funds, nor for any other specific purpose stated by the donor.





EDEN PATHWAY

Mrs. Meena Rustgi

BENEVOLENCE FUND

Just Give – GreatNonprofits

Mrs. June Adler

Dr. Maria Bardos

Mr. Henry Baxter

Mr. and Mrs. Tom Dickson

Mr. and Mrs. Robert Beals

Mrs. Helen Bowen

Mrs. Betty Bowling

Ms. Mary Ann Cadelli

Miss Marjan Carasik

Dr. Sanford Eisen

Mr. and Mrs. John Fallone

Mr. and Mrs. Arthur Faturros

Mr. Charles Fronzek

Mrs. Carole Gerardi

Ms. Gertrude Bollier

Mrs. Carolyn Giambra

Mrs. Carol Greico

Mr. Roger Gross

Mr. and Mrs. William Hill

Mrs. Perryann Hoffman

Mrs. Eleanore Klodzinski

Mrs. Betty Korn

Mrs. Ruth Lansing

Mrs. Joan Mack

Mrs. Lenore Marx

Dr. Harry Metcalf

Mrs. Sarah Metzger

Mrs. Kathy Mohny

Dr. Richard Munschauer

Dr. James Nolan

Mr. Philip Kuyper

Mrs. Elaine Ragusa

Mrs. Barbara Ronca

Drs Robert and Alice Rosenthal

Mrs. Dianne Rubin

Mrs. Gertrude Schwab

Mrs. Irene Sikora

Mrs. Vanette Smith

Mrs. Anita Snyder

Mrs. Nadine Stein

Mrs. Joan Stern

Mrs. Sue Strauss

Dr. Judith Sutin

Mrs. Youn Yi Wang

Mrs. Helen Weiksnar

Mr. and Mrs. Herbert Weiss

Mrs. Janet Wetzel

Mrs. Lucille Wisbaum

Mr. Martin Wolpin



Total Raised

\$25,697

Canterbury Woods would like to say thank you to the 2019 Benevolence Fund Campaign Committee.

It is because of the hard work and efforts of this resident committee that made the 2019 Benevolence Fund Campaign such a huge success story!

2019 Benevolence Fund Campaign Committee

CAROLYN GIAMBRA, CHAIR

MARIA BARDOS

ROGER GROSS

ESTHER KIRDANI

BETTY KUHN

AUREA LEONARD

MARTHA LEUNG

ANGELO LIBERATORE

SANDRA MOORE

CHARLES PAGANELLI

DOTTIE POTEMBSKI

LUCY ROSENOW

NORINE SPURLING

SUE STRAUSS

MARV SUTTEL

TOM WEBER

SONIA YOUNG

BARBARA KELLY, GATES CIRCLE COORDINATOR

JERRY KELLY, GATES CIRCLE COORDINATOR

2019 ANNUAL CAMPAIGN FOR THE BENEVOLENCE FUND DONATIONS

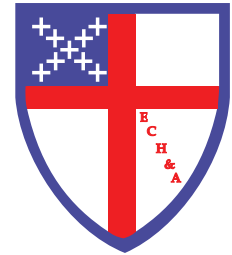
Resident Council
The AJL Fund Community Foundation of Greater Buffalo
Mrs. June Adler
Mr. and Mrs. Robert & Lona Allendoerfer
Mrs. Joan Andersen
Dr. Maria Bardos
Mr. Thomas Beecher
Mr. Donald Behr
Mrs. Marjorie Bettendorf
Mr. Franklin Bossler
Mrs. Helen Bowen
Mrs. Betty Bowling
Mrs. Nelly Bradley
Mr. and Mrs. Dave Bullions
Mr. Paul Campise
Mr. Paul Carroll
Mrs. Mary Theresa Colson
Mr. and Mrs. Isadore DeMarco
Mrs. Adele Denton
Mrs. Rita Driscoll
Mr. and Ms. Alan and Judith Duchan
Mrs. Allene Falk
Mr. and Mrs. Arthur Faturos
Mr. and Mrs. Richard Freeman
Dr. and Mrs. Irwin Friedman
Mr. William Gardner
Mrs. Anita Gates
Mr. Bob Gawley and Ms. Mary Lou Rath
Mr. and Mrs. Louis Gebhard
Mrs. Florence Gellman
Mrs. Carole Gerardi
Mrs. Carolyn Giambra
Mrs. Bernice Goldstein
Mr. Fred Greenberg
Mrs. Esther Greene
Mr. Robert Greene
Mrs. Carol Greiner
Mr. Roger Gross
Dr. Hira Gurtoo
Mrs. Mary Hausherr
Mr. and Mrs. William Hill
Mr. and Mrs. Thomas Y. Hobart, Jr.
Mrs. Perryann Hoffman
Mrs. Mary Jarecki
Mrs. Ruth Jones
Dr. Herbert Joyce
Mr. and Mrs. Henry and Grace Kammerer
Mr. and Mrs. Gerald Kelly
Mrs. Esther Kirdani
Mrs. Florence Kiser
Mrs. Jean Kizilbash
Mrs. Eleanore Klodzinski
Mr. and Mrs. Charles Kopp
Mrs. Betty Korn
Mr. Joseph Krasner
Mr. Kenneth Kreinheder
Mrs. Betty Kuhn
Ms. Concetta LaPenna
Mrs. Nina Laur
Mr. Nicholas Leibovic
Mrs. Aurea Leonard
Mr. Dale Lesinski
Mrs. Martha Leung
Dr. and Mrs. Harold Levy
Mrs. Susan Levy
Mr. Angelo Liberatore
Mrs. Margaret Long
Mr. and Mrs. Charles Maloney
Mr. and Mrs. Paul Markwart
Mr. and Mrs. Hinrich Martens
Mrs. Anne Martin
Mrs. Lenore Marx
Mrs. Isabelle Mason
Mr. and Mrs. Harry Maynor
Mrs. Lynette McConnell

2019 ANNUAL CAMPAIGN FOR THE BENEVOLENCE FUND DONATIONS

S. O'Donnell and I. McHugh
Dr. Joseph Merrick
Mrs. Sarah Metzger
Ms. Kathy Mohney
Mr. Ernest Montgomery and
The Rev. Ellen Montgomery
Mrs. Sandra Moore
Mrs. Betty Moran
Mr. and Mrs. Norman Mruk
Mrs. Judith Nichol
Mr. Charles Notaro
Mr. and Mrs. Jack O'Connor
Mr. and Mrs. Charles Paganelli
Mrs. Dorothy Potembski
Mrs. Elaine Ragusa
Mr. and Mrs. David Reeves
Mrs. Myrth Roalsvig
Mrs. Marilyn Rodwin
Mr. and Mrs. Paul Roetling
Mrs. Harriet Rosenfeld
Mrs. Lucy Rosenow
Drs Robert and Alice Rosenthal
Ms. Dianne Rubin

Dr. and Mrs. Eli Ruckenstein
Mrs. Meena Rustgi
Ms. Anne Ryan
Mrs. Carol Salvatore
Mrs. Joan Sanford
Mrs. Dianne Sayers
Mrs. Gwendolyn Schopp
Mrs. Gertrude Schwab
Mrs. Irene Sikora
Ms. Jill Smith
Mr. Mark Solarz
Dr. and Mrs. Larry Soong
Mrs. Norine Spurling
Mr. Gerould Stange
Mrs. Joan Stern
Mr. and Mrs. Kenneth Stewart
Mrs. Sue Strauss
Dr. Judy Sutin
Mr. Marv Suttel
Ms. Emily Tall
Mrs. Edie Teibel
Mr. and Mrs. Skip Torch
Mrs. Helen Urbancic

Mrs. Evelyn Wakshull
Mr. Rob Wallace
Mrs. Meda Marie Wang
Mrs. Youn Yi Wang
Mrs. Beth Waters
Dr. Thomas Weber
Mrs. Lois Wedekind
Mr. Sam Weintraub
Mr. and Mrs. Herb and Ros Weiss
Mrs. Janet Wetzel
Mrs. Lucille Wisbaum
Mr. Martin Wolpin
Mrs. Sonia Young
Mr. and Mrs. Stephen Zaleski
Mrs. Janet Zehr



COMMUNITY PROGRAM

Canterbury Woods has a partnership with Read to Succeed Buffalo. Their reading program helps develop and improve children's literacy skills. Residents and staff participate by reading to the children at the Day Care Centers. Canterbury Woods also hosts events for the children throughout the year.



Read to Succeed Buffalo
Community Alignment for Reading Excellence

Our Core Purpose

is to create evolving, vibrant communities.

Our Values

Pursuing excellence means being satisfied with no less than the highest goals we can envision. Canterbury Woods achieves this by inspiring its core values with **INTEGRITY** as its foundation.

INNOVATION
PASSIO**N**
TEAMWORK
ETHICS
DI**G**NITY
RESPECT
COMMUN**I**CATION
DEDICA**T**ION
ACCOUNTABILIT**Y**

Our Vision

To be the preeminent organization in Western New York, continuously defining senior community living.



Canterbury Woods





Canterbury Woods
705 Renaissance Drive
Williamsville, NY 14221
716.929.5800

www.canterburywoods.org



Canterbury Woods Gates Circle
1 Gates Circle
Buffalo, NY 14209
716.929.5600

www.cwgatescircle.org